Risk Control Framework

The diagram below illustrates how the Group's risk control framework minimizes the number of inherent risks to residual ones. The duty of the risk management is to review continuously the internal controls of the inherent risks and to monitor closely the residuals risks while taking actions when appropriate.



RESIDUAL RISK				
	INHERENT RISK	MIGRATION/CONTROLS	оитсоме	RESIDUAL RISK
	Covid-19 Pandemic	Business Continuity Management Plan Pandemic Responce Sanitary protocols & measures Remote working vaccination	Business Continuity	Phased resumption of operations; Reduced risk of staff contracting Covid-19
	(Virus, Hackers) Cyber Threats	Cyber Security Framework	Prevention from loss of data, protection (downtime)	Contained Cyber Risk
	Onboarding high risk motor insurance clients (e.g. high claims history, risky vehicle make and model)	Underwriting guidelines	Strong client base	Despite the improved loss ratio; deal with the current claims' frequency and severity
	Non-Compliance to laws and regulations. Example: delay in data retrieval or implementation of changes in processes/IT system to be compliant	Setting up of cross-functional steering committees with stringent schedules and deliverables according to mile stones	Prevention of reputation risk and RAS breach	Minimised risk of delay and visibility on potential delays so that corrective actions still possible
	Nat-cat Risk: World-wide climate change with a higher risk that our region is severely impacted	180-degree assessment of coverage, RAS, RTL to evaluate worst case scenario and ensure adequate coverage	Contained financial losses under Nat-Cat	Bad loss ratios